



Important Customer Notice

Federal law protects your privacy rights as a customer of Central Texas TeleCommunications. These rights are in addition to the existing safeguards that Central Texas TeleCommunications already has in place to ensure your privacy rights. The Federal Communications Commission (FCC) requires Central Texas TeleCommunications to notify you as a subscriber of your right to restrict the use of, disclosure of, and access to your Customer Proprietary Network Information (CPNI). **You have the right, and Central Texas TeleCommunications has a duty, under Federal law, to protect the confidentiality of your CPNI.**

CPNI: CPNI is information you might consider private and therefore wish for Central Texas TeleCommunications to protect it from use for marketing purposes. CPNI is information Central Texas TeleCommunications possesses solely due to the customer-carrier relationship that is necessary for Central Texas TeleCommunications to serve your telecommunications needs.

CPNI is defined by the FCC as information that relates to the quantity, technical configuration, type, destination and amount of use of a telecommunications service subscribed to by any customer of a telecommunications carrier and that is made available to the carrier by the customer solely by virtue of the carrier-customer relationship; and information contained in the bills pertaining to telephone exchange or toll service received by a customer of a carrier.

CPNI does not include information that is in the public domain or available from other, non-Central Texas TeleCommunications sources. For example, census data, subscriber list information and published directory information is public data.

EXAMPLES OF CPNI: Examples of CPNI include Central Texas TeleCommunications's knowledge of the types of services to which you subscribe such as Caller ID, the quantity of your calls or the amount of your long distance bill or a list of phone numbers you have called. In other words, CPNI is information about when, where and how often a customer makes use of telecommunications services.

PERMITTED USE OF CPNI BY CENTRAL TEXAS TELECOMMUNICATIONS WITHOUT YOUR

PERMISSION: CPNI can be used by Central Texas TeleCommunications for certain purposes without your permission. Central Texas TeleCommunications may use CPNI to offer you new or enhanced services that are related to the category of services to which you currently subscribe. Central Texas TeleCommunications may also use CPNI to respond to your inquiry regarding services you currently use or related services Central Texas TeleCommunications offers. In addition, Central Texas TeleCommunications may use CPNI in connection with repair and maintenance services, billing and collection, to protect Central Texas TeleCommunications property and to prevent fraud.

PROHIBITED USE OF CPNI UNLESS AUTHORIZED / PROHIBITED BY YOU: Unless you specifically authorize / prohibit its use, Central Texas TeleCommunications may not use CPNI to market its services that are unrelated to the services to which you currently subscribe. For example, Central Texas TeleCommunications may not use CPNI to offer you any type of long distance or wireless service unless you currently subscribe to such long distance or wireless services. Central Texas TeleCommunications may not share CPNI with any other company, including our affiliate companies unless you are also a customer of our affiliate.

ADDITIONAL INFORMATION REGARDING YOUR CPNI RIGHTS: You have the right to deny or withdraw access to CPNI at any time or to instruct Central Texas TeleCommunications to disclose CPNI to unaffiliated third parties upon the submission of a written request. Any approval or denial for the use of CPNI outside of the service to which you subscribe to from Central Texas TeleCommunications is valid until you affirmatively revoke or limit such approval or denial. A denial of your approval will not affect the provision of any services to which you subscribe.