



WELCOME TO CENTRAL TEXAS TELECOMMUNICATIONS!

We are excited you have chosen CTTC as your telecommunications provider. Our company is dedicated to providing you with the very best communication services in rural Texas.

This application packet includes forms relating to our telephone and broadband products and services. Please complete all applicable forms in full. Once completed, please mail, fax or email the forms back to us along with a copy of your valid Texas driver's license or valid Texas identification. All applicable forms and fees must be received prior to installation/activation.

If you have any questions or concerns, please contact our Customer Service Center at 325-648-2237 or 800-535-8904 and one of our experienced representatives will be glad to assist you.

We welcome you as a CTTC member and look forward to serving you with the most reliable telecommunications available!

Sincerely,
Central Texas TeleCommunications

PO Box 627, Goldthwaite, TX 76844

Fax: 325-938-5319



APPLICATION FOR MEMBERSHIP AND SERVICE

The Applicant hereby applies for membership in and agrees to receive telecommunication service from Central Texas Telecommunications, a cooperative, non-profit corporation existing under the laws of the State of Texas for the purpose of furnishing telecommunication service.

Type of Service: Residential Business Government Agency

Name _____ Phone # _____ DOB _____

SS/Tax ID: _____ DL # _____ Email Address _____

Spouse Name (If joint) _____ Phone # _____ DOB _____

SS/Tax ID: _____ DL # _____ Email Address _____

Mailing Address _____ City/State/Zip _____

Installation Address _____ City/Zip _____

(An easement may be required to provide service to your location)

Inside City Limits? _____ City _____ County _____ School District _____

Nearest Neighbor(s) _____

Do you rent? Yes No

If yes: Owner's Name/Phone # _____

Do you authorize CTTC employees to enter your residence or business without your presence? Yes No

Special Instructions (animals on the property, gate code, etc.) _____

INTERNET SERVICE PLANS (Installation Fee \$150.00)

Without Phone per Month

- 1 Gbps / 100 Mbps** **\$159.95**
- 500 Mbps / 100 Mbps** **\$109.95**
- 100 Mbps / 20 Mbps** **\$89.95**
- 10 Mbps / 1 Mbps** **\$69.95**

With Phone per Month

- 1 Gbps / 100 Mbps** **\$149.95**
- 500 Mbps / 100 Mbps** **\$99.95**
- 100 Mbps / 20 Mbps** **\$79.95**
- 10 Mbps / 1 Mbps** **\$59.95**

*These are maximum speeds and are not guaranteed. These speeds are subject to availability. Prices are subject to change.

Would you like a CENTEX.NET email account? Yes No

If yes, preferred User Name: _____@centex.net

Preferred Password (at least 6 characters): _____

For Office Use Only:	
Membership # _____	Account # _____
Exchange _____	Telephone # _____
<input type="checkbox"/> New Member Applicant	<input type="checkbox"/> Existing Member/Membership Conversion
Name Change From: _____	
Date Received _____	SO# _____ CSR _____



EMERGENCY BROADBAND BENEFIT CONSUMER INFORMATION



The Emergency Broadband Benefit is a temporary [FCC program](#) to help families and households struggling to afford broadband internet service during the COVID-19 pandemic.

The Emergency Broadband Benefit provides:

- Up to \$50/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price.

The Emergency Broadband Benefit is limited to one monthly service discount and one device discount per household.

Who is Eligible?

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income or COVID-19 program.

Check out www.fcc.gov/broadbandbenefit for a **Consumer FAQ** and other program resources.

Three Ways to Apply

1. **Contact your preferred participating broadband provider** directly to learn about their application process.
2. **Go to GetEmergencyBroadband.org** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:
Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

Call 833-511-0311

or find more information about the Emergency Broadband Benefit at www.fcc.gov/broadbandbenefit

APPLICATION FOR MEMBERSHIP AND SERVICE

WOULD YOU LIKE TO ADD A PHONE LINE? Yes No **(If No, skip to the next page.)**

Residential Service - \$22.28 per month + applicable taxes and fees

Business Service - \$26.62 per month + applicable taxes and fees

A non-recurring service charge will apply to add features after the initial installation.

POPULAR PHONE FEATURES: Please choose any features you would like added to your phone service.

	Residential	Business		Res/Bus
<input type="checkbox"/> Touch Tone- Required	\$1.25	\$1.25	<input type="checkbox"/> Anonymous Call Rejection	\$1.00
<input type="checkbox"/> Call Waiting	\$1.50	\$2.00	<input type="checkbox"/> Caller ID Name	\$3.50
<input type="checkbox"/> Call Forwarding	\$1.50	\$2.00	<input type="checkbox"/> Caller ID Number	\$3.50
<input type="checkbox"/> 3-Way Calling	\$1.75	\$2.75	<input type="checkbox"/> Caller ID Name & Number	\$6.50
<input type="checkbox"/> Voicemail	\$3.95	\$5.95	<input type="checkbox"/> Per-line Blocking	Free
<input type="checkbox"/> Help Line	\$1.00		<input type="checkbox"/> Toll Block Collect Calls	Free

*For a complete list of features, please ask your customer service representative

Please select the long distance carrier of your choice. You will need to contact the long distance carrier to set up an account and they should provide a 4-digit code that you will need to provide to CTTC to complete your service set up.

INTERLATA LONG DISTANCE CARRIERS

- CenturyLink (800-860-1020)
- Frontier (800-921-8101)
- Central Texas Communications (800-535-8904)
- AT&T (800-222-0300)
- MCI (800-444-3333)
- Excel (800-875-9235)
- ACN Communications (888-226-9013)

INTRALATA LONG DISTANCE CARRIERS

- CenturyLink (800-860-1020)
- Frontier (1-800-921-8101)
- Central Texas Communications (800-535-8904)
- AT&T (800-222-0300)
- MCI (800-444-3333)
- Excel (800-875-9235)
- ACN Communications (888-226-9013)
- Central Texas Telephone Coop (800-535-8904)

A PIC FREEZE is highly recommended:

It is strongly recommended – but not required – that you authorize a PIC FREEZE. The purpose of a freeze is to prevent a change in your long distance carrier without your consent. A freeze is a protection against “slamming” (switching your long distance carrier without your permission). You can impose a freeze on either your local toll or long distance carrier, or both. If you authorize a freeze, you must contact Central Texas TeleCommunications at 325-648-2237 or (800) 535-8904 to lift the freeze before you can change your long distance carrier. You may add or lift a freeze at any time at no charge.

Do you wish to add a PIC FREEZE on your long distance carrier? Yes No

TELEPHONE DIRECTORY LISTING

Would you like your phone number published in the telephone directory? Yes No (\$1.00 per month)

List As: _____ Directory Address: _____
(911 Address or PO Box only – No City Listed)

If Business, do you desire yellow page listings? Yes No

If yes, list heading you prefer (ie., Hardware, Plumbers, Grocers): _____

Will you allow CTTC to responsibly use your account information (CPNI) to determine if we have products, features or services that may benefit you in the future? Yes No

APPLICATION FOR MEMBERSHIP AND SERVICE

Required For ALL Applicants:

Please provide a password of at least 6 characters for use when contacting our office: _____

Please answer **ONE** of the following questions. The answers will be used to verify your identity when speaking to our customer service representatives.

In what location or city were you married? _____

What is your mother's or father's middle name(Please circle)? _____

What is your favorite car? _____

What is your pet's name? _____

What is your favorite sports team? _____

You may add an individual(s) as an authorized user of your account, enabling that person to obtain call detail information or make changes on your behalf. Any individual who you authorize on your account will need to know the answer to the security question that you have selected above.

Authorized User #1 _____ Phone _____

Authorized User #2 _____ Phone _____

Membership Options: **Single – Individual or Business** **Joint**

By signing, the Applicant(s) understands and agrees to the following aspects of joint and single membership:

Ownership of the membership and capital credits may be affected by a change in marital status or the death of a spouse. In particular:

- a. **Marriage of a Single Member.** The capital credits accrued by a single member will not transfer to a new joint membership unless the single member converts his/her single membership to a joint membership pursuant to Article I, Section 5 of the CTTC Bylaws. Otherwise, the capital credits accrued by the member while single will remain in his/her name.
- b. **Divorce of Joint Members.** If joint members divorce, the capital credits will remain in the name of the joint membership unless specifically addressed in a divorce decree provided to CTTC.
- c. **Death of a Spouse with a Single Membership.** Upon the death of a spouse with a single membership in his/her name, the surviving spouse must submit a new application for membership and services to maintain service. Any capital credits accrued by the deceased spouse may only be transferred to the surviving spouse through inheritance.
- d. **Death of a Spouse with a Joint Membership.** Upon the death of a spouse in a joint membership, the membership shall be held solely by the survivor pursuant to Article I, Section 5 of the CTTC Bylaws.

If applying for a joint membership, the term "member" includes both legal spouses, and any rights or liabilities of membership shall apply equally with respect to both spouses.

I have been notified that the service agreements and notices are available at:
centexnet.com/agreements/notices

By signing below, I understand as both a member and a subscriber, I am bound by all terms and agreements set forth by Central Texas Telephone Cooperative, Inc. (CTTC), including without limitation all provisions of the charter and bylaws of CTTC, and such rules and regulations as may from time to time be adopted by CTTC.

Applicant's Signature _____ Date _____

If Business – Title _____

Spouse's Signature (If Joint) _____ Date _____

**Request for Taxpayer
Identification Number and Certification**

**Give Form to the
requester. Do not
send to the IRS.**

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

Print or type.
See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.	
2 Business name/disregarded entity name, if different from above	
3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes. <input type="checkbox"/> Individual/sole proprietor or single-member LLC <input type="checkbox"/> C Corporation <input type="checkbox"/> S Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate <input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶ _____ Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is not disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner. <input type="checkbox"/> Other (see instructions) ▶ _____	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from FATCA reporting code (if any) _____ <small>(Applies to accounts maintained outside the U.S.)</small>
5 Address (number, street, and apt. or suite no.) See instructions.	Requester's name and address (optional) Central Texas Telephone Cooperative, Inc. PO Box 627 Goldthwaite, TX 76844
6 City, state, and ZIP code	
7 List account number(s) here (optional)	

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number																				
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Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here	Signature of U.S. person ▶	Date ▶
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See *What is backup withholding*, later.