



## WELCOME TO CENTRAL TEXAS TELECOMMUNICATIONS!

We are excited you have chosen CTTC as your telecommunications provider. Our company is dedicated to providing you with the very best communication services in rural Texas.

This application packet includes forms relating to our telephone and broadband products and services. Please complete all applicable forms in full. Once completed, please mail, fax or email the forms back to us along with a copy of your valid Texas driver's license or valid Texas identification. All applicable forms and fees must be received prior to installation/activation.

If you have any questions or concerns, please contact our Customer Service Center at 325-648-2237 or 800-535-8904 and one of our experienced representatives will be glad to assist you.

We welcome you as a CTTC member and look forward to serving you with the most reliable telecommunications available!

Sincerely,  
Central Texas TeleCommunications

PO Box 627, Goldthwaite, TX 76844

Fax: 325-938-5319



APPLICATION FOR MEMBERSHIP AND SERVICE

The Applicant hereby applies for membership in and agrees to receive telecommunication service from Central Texas Telecommunications, a cooperative, non-profit corporation existing under the laws of the State of Texas for the purpose of furnishing telecommunication service.

Type of Service:  Residential  Business  Government Agency

Name \_\_\_\_\_ Phone # \_\_\_\_\_ DOB \_\_\_\_\_

SS/Tax ID: \_\_\_\_\_ DL # \_\_\_\_\_ Email Address \_\_\_\_\_

Spouse Name (If joint) \_\_\_\_\_ Phone # \_\_\_\_\_ DOB \_\_\_\_\_

SS/Tax ID: \_\_\_\_\_ DL # \_\_\_\_\_ Email Address \_\_\_\_\_

Mailing Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Installation Address \_\_\_\_\_ City/Zip \_\_\_\_\_

GPS Coordinates of Home or Structure \_\_\_\_\_

Type of Structure (eg: wood, metal, trailer) \_\_\_\_\_

(An easement may be required to provide service to your location)

Inside City Limits? \_\_\_\_\_ City \_\_\_\_\_ County \_\_\_\_\_ School District \_\_\_\_\_

Nearest Neighbor(s) \_\_\_\_\_

Do you rent?  Yes  No

If yes: Owner's Name/Phone # \_\_\_\_\_

Do you authorize CTTC employees to enter your residence or business without your presence?  Yes  No

Special Instructions (animals on the property, gate code, etc.) \_\_\_\_\_

INTERNET SERVICE PLANS (Installation Fee \$150.00) Phone Fees not included in Price

Without Phone per Month

- 1 Gbps / 250 Mbps \$159.95
500 Mbps / 100 Mbps \$109.95
100 Mbps / 20 Mbps \$89.95
10 Mbps / 1 Mbps \$69.95

With Phone per Month

- 1 Gbps / 250 Mbps \$149.95
500 Mbps / 100 Mbps \$99.95
100 Mbps / 20 Mbps \$79.95
10 Mbps / 1 Mbps \$59.95

\*These are maximum speeds and are not guaranteed. These speeds are subject to availability. Prices are subject to change.

Would you like a CENTEX.NET email account?  Yes  No

If yes, preferred User Name: \_\_\_\_\_@centex.net

Preferred Password (at least 6 characters): \_\_\_\_\_

For Office Use Only:
Membership # \_\_\_\_\_ Account # \_\_\_\_\_
Exchange \_\_\_\_\_ Telephone # \_\_\_\_\_
New Member Applicant Existing Member/Membership Conversion
Name Change From: \_\_\_\_\_
Date Received \_\_\_\_\_ SO# \_\_\_\_\_ CSR \_\_\_\_\_

# AFFORDABLE CONNECTIVITY PROGRAM CONSUMER INFORMATION



The Affordable Connectivity Program is an [FCC program](#) to help families and households struggling to afford broadband internet service during the COVID-19 pandemic.

The Affordable Connectivity Program provides:

- Up to \$30/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and

The Affordable Connectivity Program benefit is limited to one monthly service discount per household.

## Who is Eligible?

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 200% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year
- Participates in Special Supplemental Nutritional Program for Women, Infants and Children (WIC)

## Three Ways to Apply

1. **Contact your preferred participating broadband provider** directly to learn about their application process.
2. **Go to [ACPBenefit.org](#)** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:  
Emergency Broadband Support Center  
P.O. Box 7081  
London, KY 40742

## APPLICATION FOR MEMBERSHIP AND SERVICE

**WOULD YOU LIKE TO ADD A PHONE LINE?**  Yes  No ***(If No, skip to the next page.)***

**Residential Service - \$22.28 per month + applicable taxes and fees**

**Business Service - \$26.62 per month + applicable taxes and fees**

*A non-recurring service charge will apply to add features after the initial installation.*

**POPULAR PHONE FEATURES:** Please choose any features you would like added to your phone service.

	Residential	Business		Res/Bus
<input type="checkbox"/> Touch Tone- Required	\$1.25	\$1.25	<input type="checkbox"/> Anonymous Call Rejection	\$1.00
<input type="checkbox"/> Call Waiting	\$1.50	\$2.00	<input type="checkbox"/> Caller ID Name	\$3.50
<input type="checkbox"/> Call Forwarding	\$1.50	\$2.00	<input type="checkbox"/> Caller ID Number	\$3.50
<input type="checkbox"/> 3-Way Calling	\$1.75	\$2.75	<input type="checkbox"/> Caller ID Name & Number	\$6.50
<input type="checkbox"/> Voicemail	\$3.95	\$5.95	<input type="checkbox"/> Per-line Blocking	Free
<input type="checkbox"/> Help Line	\$1.00		<input type="checkbox"/> Toll Block Collect Calls	Free

\*For a complete list of features, please ask your customer service representative

Please select the long distance carrier of your choice. You will need to contact the long distance carrier to set up an account and they should provide a 4-digit code that you will need to provide to CTTC to complete your service set up.

**INTERLATA LONG DISTANCE CARRIERS**

- CenturyLink (800-244-1111)
- Frontier (800-921-8101)
- Central Texas Communications (800-535-8904)
- AT&T (800-288-2020)
- MCI (800-444-3333)
- Excel (888-445-4646)
- ACN Communications (888-226-9013)

**INTRALATA LONG DISTANCE CARRIERS**

- CenturyLink (800-244-1111)
- Frontier (1-800-921-8101)
- Central Texas Communications (800-535-8904)
- AT&T (800-288-2020)
- MCI (800-444-3333)
- Excel (888-445-4646)
- ACN Communications (888-226-9013)
- Central Texas Telephone Coop (800-535-8904)

**A PIC FREEZE is highly recommended:**

It is strongly recommended – but not required – that you authorize a PIC FREEZE. The purpose of a freeze is to prevent a change in your long distance carrier without your consent. A freeze is a protection against “slamming” (switching your long distance carrier without your permission). You can impose a freeze on either your local toll or long distance carrier, or both. If you authorize a freeze, you must contact Central Texas Telecommunications at 325-648-2237 or (800) 535-8904 to lift the freeze before you can change your long distance carrier. You may add or lift a freeze at any time at no charge.

Do you wish to add a PIC FREEZE on your long distance carrier?  Yes  No

**TELEPHONE DIRECTORY LISTING**

Would you like your phone number published in the telephone directory?  Yes  No (\$1.00 per month)

List As: \_\_\_\_\_ Directory Address: \_\_\_\_\_  
(911 Address or PO Box only – No City Listed)

**If Business, do you desire yellow page listings?**  Yes  No

If yes, list heading you prefer (ie., Hardware, Plumbers, Grocers): \_\_\_\_\_

Will you allow CTTC to responsibly use your account information (CPNI) to determine if we have products, features or services that may benefit you in the future?  Yes  No

## APPLICATION FOR MEMBERSHIP AND SERVICE

### **Required For ALL Applicants:**

Please provide a password of at least 6 characters for use when contacting our office: \_\_\_\_\_

Please answer **ONE** of the following questions. The answers will be used to verify your identity when speaking to our customer service representatives.

- In what location or city were you married? \_\_\_\_\_  
What is your mother's or father's middle name(Please circle)? \_\_\_\_\_  
What is your favorite car? \_\_\_\_\_  
What is your pet's name? \_\_\_\_\_  
What is your favorite sports team? \_\_\_\_\_

You may add an individual(s) as an authorized user of your account, enabling that person to obtain call detail information or make changes on your behalf. Any individual who you authorize on your account will need to know the answer to the security question that you have selected above.

Authorized User #1 \_\_\_\_\_ Phone \_\_\_\_\_

Authorized User #2 \_\_\_\_\_ Phone \_\_\_\_\_

**Membership Options:**  **Single – Individual or Business**  **Joint**

### **By signing, the Applicant(s) understands and agrees to the following aspects of joint and single membership:**

Ownership of the membership and capital credits may be affected by a change in marital status or the death of a spouse. In particular:

- a. **Marriage of a Single Member.** The capital credits accrued by a single member will not transfer to a new joint membership unless the single member converts his/her single membership to a joint membership pursuant to Article I, Section 5 of the CTTC Bylaws. Otherwise, the capital credits accrued by the member while single will remain in his/her name.
- b. **Divorce of Joint Members.** If joint members divorce, the capital credits will remain in the name of the joint membership unless specifically addressed in a divorce decree provided to CTTC.
- c. **Death of a Spouse with a Single Membership.** Upon the death of a spouse with a single membership in his/her name, the surviving spouse must submit a new application for membership and services to maintain service. Any capital credits accrued by the deceased spouse may only be transferred to the surviving spouse through inheritance.
- d. **Death of a Spouse with a Joint Membership.** Upon the death of a spouse in a joint membership, the membership shall be held solely by the survivor pursuant to Article I, Section 5 of the CTTC Bylaws.

If applying for a joint membership, the term "member" includes both legal spouses, and any rights or liabilities of membership shall apply equally with respect to both spouses.

**I have been notified that the service agreements and notices are available at: [centex.net](http://centex.net)**

By signing below, I understand as both a member and a subscriber, I am bound by all terms and agreements set forth by Central Texas Telephone Cooperative, Inc. (CTTC), including without limitation all provisions of the charter and bylaws of CTTC, and such rules and regulations as may from time to time be adopted by CTTC.

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

If Business – Title \_\_\_\_\_

Spouse's Signature (If Joint) \_\_\_\_\_ Date \_\_\_\_\_

